



# Aaron Pantling

I create stuff and try to make the world a better place.

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## Summary of Qualifications

- Motivated individual with high standards of quality
- Experience with troubleshooting computer networks and Mac and Windows systems
  - Specific knowledge and experience with Apple, Dell, HP, and Lenovo products
- Excellent customer service skills
- Experience with web technologies including HTML, PHP, CSS, JavaScript, SQL, WordPress, and more
- In-depth knowledge of macOS / Cocoa gained from 8 years of amateur programming experience
  - Developed the Mac app Coffee Buzz ([coffeebuzz.aaronpantling.com](http://coffeebuzz.aaronpantling.com))
  - Currently developing an advanced graphic design and image editing suite for Mac

## Education

- York County Community College, Wells, ME
  - Associate in Applied Science in Computer Science, completed May 2017, 4.0 GPA
  - Phi Theta Kappa honor society / NASA STEM scholarship
- University of Southern Maine, Gorham, ME
  - Bachelor of Science in Information Technology, completed May 2019, 3.98 GPA
  - Summa Cum Laude
  - President's Transfer Scholarship, Steven O. Innes Memorial Scholarship, Hooper Scholarship

## Work Experience

- Hannaford Supermarkets, York, ME. October 2015-present
  - Customer Service Leader / Hannaford to Go Expeditor in a medium-large store
  - Responsible, with little to no supervision, for overseeing multiple associates
  - "Exceeded expectations" in multiple performance reviews
  - Nominated for Service Star of the Month multiple times
- Lenharth Systems, Barrington, NH. July 2018-present
  - Intern
  - Troubleshoot, repair, and refurbish systems
  - Data migration, imaging, backups, etc.
  - Interact directly with customers

## Additional Skills

- Experienced amateur photographer and musician (examples posted on website)
- Basic understanding of the Spanish language

## Community Involvement

- Boy Scouts of America: Local troops in Maine and Hawaii. 2008-2015
  - Achieved the rank of Eagle Scout in June 2015
- Volunteer sound engineer, with about 3 years combined experience, for Grace Baptist Church in East Rochester, NH, and previously for Ohana Baptist Church in Honolulu, HI