



Aaron Pantling

I create stuff and try to make the world a better place.

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www.aaronpantling.com

Summary of Qualifications

- Motivated individual with high standards of quality
- Experience with troubleshooting computer networks and Mac and Windows systems
 - Specific knowledge and experience with Apple, Dell, HP, and Lenovo products
- Excellent customer service skills
- Experience with web technologies including HTML, PHP, CSS, JavaScript, SQL, WordPress, and more
- In-depth knowledge of macOS / Cocoa gained from 8 years of amateur programming experience
 - Developed the Mac app Coffee Buzz (coffeebuzz.aaronpantling.com)
 - Currently developing an advanced graphic design and image editing suite for Mac

Education

- York County Community College, Wells, ME
 - Associate in Applied Science in Computer Science, completed May 2017, 4.0 GPA
 - Phi Theta Kappa honor society / NASA STEM scholarship
- University of Southern Maine, Gorham, ME
 - Bachelor of Science in Information Technology, expected May 2019
 - 3.98 GPA as of February 2019
 - President's Transfer Scholarship, Steven O. Innes Memorial Scholarship, Hooper Scholarship

Work Experience

- Hannaford Supermarkets, York, ME. October 2015-present
 - Customer Service Leader / Hannaford to Go Expeditor in a medium-large store
 - Responsible, with little to no supervision, for overseeing multiple associates
 - "Exceeded expectations" in multiple performance reviews
 - Nominated for Service Star of the Month multiple times
- Lenharth Systems, Barrington, NH. July 2018-present
 - Intern
 - Troubleshoot, repair, and refurbish systems
 - Data migration, imaging, backups, etc.
 - Interact directly with customers

Additional Skills

- Experienced amateur photographer and musician (see website)
- Basic understanding of the Spanish language

Community Involvement

- Boy Scouts of America: Local troops in Maine and Hawaii. 2008-2015
 - Achieved the rank of Eagle Scout in June 2015
- Volunteer sound engineer, with about 3 years combined experience, for Grace Baptist Church in East Rochester, NH, and previously for Ohana Baptist Church in Honolulu, HI